

TERMS & CONDITIONS *(B2B – Schools or Corporate)*

GSC PLAY REEL ADVENTURE TOUR – EJEN ALI 2 EDITION

These Terms and Conditions apply to all schools or corporate bookings made with GSC for the GSC Play Reel Adventure Tour or similar services (“Services”). By confirming a booking, the organisation (“Client”) agrees to comply with the following terms.

1. Booking Process

1.1 Group Bookings

All group bookings must be made in advance and are subject to availability. A minimum number of participants may be required depending on the venue.

1.2 Booking Confirmation

A booking will only be confirmed once GSC has received a signed confirmation letter and/or full payment.

1.3 Details Submission

Final headcount, attendance list, and any special requirements must be submitted at least **5 working days** before the event date.

2. Payment

2.1 Quotation & Invoicing

A formal quotation will be provided. Upon acceptance, GSC will issue an invoice based on the agreed headcount and package.

2.2 Payment Terms

Payment is to be made via bank transfer and must be completed before the event unless agreed otherwise in writing.

3. Cancellation & Postponement

3.1 Cancellation

Kindly be informed that all confirmed bookings are considered final and non-transferable. Therefore, they are not eligible for any changes, cancellations, or refunds under any circumstances.

3.2 Postponement

Requests to postpone will be accommodated based on availability and must be made at least 5 working days in advance.

4. Customer Conduct

4.1 Punctuality

Groups must arrive at least **10 minutes before** the scheduled time for registration and coordination.

4.2 Safety Guidelines

GSC reserves the right to refuse participation to any customer who fails to adhere to safety guidelines or disrupts the experience for others.

5. Organiser Responsibilities

5.1 Facilities & Activities

GSC will provide the agreed services, including play access, movie screening, and any activity or food included in the package.

5.2 Substitution

GSC reserves the right to make substitutions of equal value (e.g. food, gifts, or activities) due to availability or operational requirements.

6. Personal Data & PDPA

6.1 Use of Information

Client information may be collected and used for event coordination, future communications, and internal reporting, in accordance with GSC's Privacy Policy.

6.2 Photography & Media

Event photos may be used in promotional materials unless otherwise advised in writing before the event.

7. Amendments

GSC reserves the right to amend or update these Terms & Conditions at any time. Updates will be posted on the GSC website.

8. Contact

For enquiry, please contact GSC Customer Service or 017- 975 9815.